

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of February' 2022

C.G.No.58/2021-22/Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Sri. Y. Sanjay Kumar

Sri. K. Ramamohan Rao

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Technical)

Member (Finance)

Independent Member

Between

N. Prasad, Circle Head
C/o.M/s. ATC Telecom Infrastructure (P) Ltd,
1-8-304-307/384/444,
4th Floor, Gowra Plaza,
Sardarpatel Road,
Begumpet,
Secunderabad.

Complainant

AND

1.. Deputy Executive Engineer/O/Madanapalli (T)

Respondents

2. Executive Engineer/O/Madanapalli

ORDER

1. The complainant filed a complaint before this Forum stating that the complainant has applied for providing of New Service connection to M/s/ATC Telecom Infrastructure Private Limited at Madanapalli on 12.11.2020 and also paid necessary deposits on 8.12.2021. The Complainant produced the NOC from the Commissioner, Madanapalli Municipality for releasing of the said service. But the department did not release the new service. Hence approached the Forum to resolve the case. The case was registered as CGNo.58/2021-2022/Tirupati circle and sent to Respondents for written submissions.
2. Respondent 2 has filed written submission stating that the department will release the power supply to all categories of consumers on providing the

relevant documents subject to no site objections and objections from public. The complainant has applied for electrical power connection on 12.11.2020, then the AEE sent meter for releasing of supply, but, the local people protested not to release the power supply to said Tower due to radiation problem in that area. Hence the AEE was not in a position to release the supply due to protest from public. The complainant applied for Electrical power connection on 12.11.2020, but submitted NOC issued by Municipal authorities on 7.12.2021. Due to the reason of huge protest from Public in that area the complainant after one year only approached Municipal authority for NOC. After receipt of NOC the complainant again applied for electrical power connection at Mee-seva on 8.12.2021. The present AEE requested the Legal advisor for the legal Opinion to release the said service (enclosed the AEE request letter). After receipt of the Legal opinion from Legal Advisor the department is ready to release the service to the said tower at Bakavanithota.

3. Video conference through Jio meet was conducted on 16.2.2022 both EE and Complainant N.Prasad and also Mr. Uday present. The EE stated that as per the Legal Advisor's opinion the department is ready to release the said service to the Complainant. The Complainant also expressed his satisfaction for releasing of said service by the department.
4. When Secretary of this forum contacted over the phone with the EE/O/MPL on 21.2.2022 @ 05.45P.M, he informed that the said service was released on 19.2.2022 to M/s. ATC Telecom Infrastructure Pvt. Ltd., at Bakavanithota with 5KW load under Cat II. Hence requested to close the grievance.
5. When Secretary of this forum contacted over the phone with the complainant, on 23. 2.2022 @ 4.10 P.M. He informed that the said service was released by the department on 19.2.2022 to M/s. ATC Telecom Infrastructure Pvt.Ltd., at Bakavanithota with 5KW load under Cat II and expressed his satisfaction on resolving his grievance and hence requested to close the grievance.

